

"When we call FICS, we know we're going to reach the support staff we've worked with for a decade. It's one of the strongest relationships I have with a vendor—by far."

FICS® Customer Since 1998

"When we need help, we're able to contact somebody and speak with them immediately without having to send an email and getting a response two days later."

FICS® Customer Since 1986

"The customer service we receive from FICS® is absolutely the best. We appreciate all the training and help, and the FICS® conference is invaluable!"

FICS® Customer Since 1993

"It's very comforting knowing that FICS® has completely stayed on top of regulatory changes. They update their software quickly, so we can keep up and stay in compliance."

FICS® Customer Since 1986

"FICS® stays on top of investor reporting requirements and implements changes in the system to remain compliant. I don't have to worry about it."

FICS® Customer Since 2002

"FICS® has the best customer service. They are extremely friendly. They give you answers right away, and they listen to what our needs and wants are."

FICS® customer since 1993

"Our implementation of the Mortgage Servicer® API went really smoothly. The FICS® team provided onsite consulting and showed us how to set it up and use it."

FICS® Customer Since 2012



"The support staff is very helpful. When I called about a minor issue, I was impressed by the problem-solving process."

FICS® Customer Since 2010

"The technical support is extraordinary. You just don't see this level of support anymore."

FICS® customer since 1991

"We've attended every Users' Conference. We like getting together with other companies and learning from them as well as from FICS® employees. It's a family!"

FICS® Customer since 1986

"One of the best things about FICS® is their people, from the top down. They provide great customer service. When I call, I know someone is going to be there to answer my questions."

FICS® customer since 2006

"The LP Interface team has been amazing to work with. They were so patient with us and so knowledgeable. I am thrilled with their customer service skills."

FICS® customer since 1998

"What I like best about FICS® overall is the staff. The training staff were very welcoming, and they took time to answer my questions. I forged some solid professional relationships that continue to this day."

FICS® customer since 1998

"The first couple of years, I was on the phone with system support almost every day. They've been really helpful. I've gotten very close with them. We're friends on Facebook."

FICS® customer since 2002